

Maintaining a Healthy Environment for Our Guests

While the world has changed due to Covid-19, Camp Allen wants to remain a respite and a resource for our valued guests. We are taking necessary measures to keep our guests and our staff safe during this time. We have taken advantage of the down time by installing new highway signage, spring gardening, remodeling our conference center kitchen, continuing construction of Campsite 4 dining room and Bishop Doyle Center, restocking our gift shop with the latest camp t-shirts, and creating a new online store on our web site.

Social distancing is not something a meeting center normally encourages; however, we have made modifications to allow each group to continue to meet safely and productively in the coming months. Listed below are several steps we are taking to protect our guests:

Conference Center:

We began hosting conference center guests again in late May. Guests receive the same wonderful hospitality Camp Allen is known for, but you will visibly see some changes we have made.

Front desk & Check-in: We have installed plexi-glass at our registration desk for added protection for our visitors and front desk personnel. There are social distancing floor signs in the lobby and main corridors. We encourage guests to bring their own masks, but we will also offer complimentary face masks to our guests for their convenience. (one mask per guest)

Meal serving lines: Our meal service will be arranged differently and Camp Allen staff will serve guests behind a shield guard. You can expect the same great food selections that our guests have grown to love. Our salad bar will consist of prepared salads with prepackaged toppings. We will have hand sanitizer clearly available at the beginning of the serving line and at drink stations. Our remodeled kitchen has a larger dish return window to reduce crowding after meals.

Dining seating: We will arrange and suggest tables of 4 unless it is a family already living together. If space allows, small group private dining may be available for groups of 12 and under.

Cleaning: In addition to deep cleaning rooms and facilities, and increased service rotations, Camp Allen has engaged an eco-friendly company for long term disinfection of surfaces. This commercial antimicrobial product has proven effective in hospitals, schools, and gyms against viruses and lasts up to 90 days per application.

Meeting Spaces: In an effort to increase social distancing, larger meeting spaces and single hotel rooms will be granted *when available* at no upcharge. Meeting rooms will be cleaned daily and common surfaces like door knobs and light switches have been treated with persistent disinfectant.

Activities: Most outdoor activities and pools will be available. The conference center fitness center will have special sanitary wipes for equipment and guidelines for use. Activities that might be limited are team-building exercises which are not conducive to social distancing. Please contact activities@campallen.org with inquiries.

Lakeside Log Cabins & Grove Lodges: Cabins and lodges are cleaned after each rental and we are currently blocking additional time in between bookings for added guest safety. Social distancing are strongly recommended within these areas, but not determined by Camp Allen.

We <u>appreciate</u> your business and cooperation to maintain a healthy environment for our guests. Our staff looks forward to having you as our guests, and we encourage you to seek opportunities to **Awaken your Spirit in the Piney Woods** during your upcoming stay at Camp Allen.